

Agenda

1 Intro

- Framework & Principles
- Conclusion





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About me

Expertise: energy equity, decarbonization & climate solutions

- Equity-centered program design & implementation
- Community engagement & outreach strategy
- Leadership & organizational development

DESIGN

A Human Centered Journey

Equity in process and outcomes

EVALUATION

IMPLEMENTATION

Design

Investement <u>in</u> and co-creation <u>with</u> communities for better outcomes



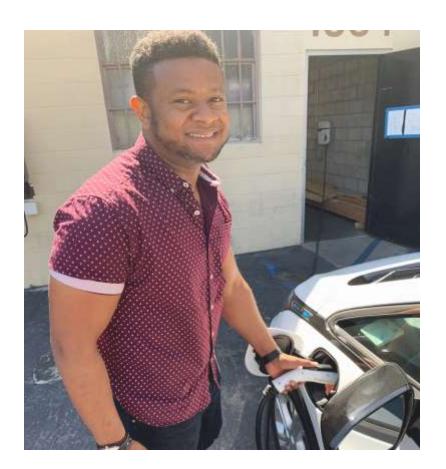


Implementation

Partnership approach that is <u>holistic</u> in services, <u>customer</u> centric, and <u>flexible</u> in execution

Evaluation

Ongoing quantitative & qualitative evaluation with iterations that value lived experience and community-sourced solutions







It's a JOURNEY, not a destination....

Key Considerations:

- 1. Time, Resources & Consistency
- 2. Depth & Breadth
- 3. Single vs Holistic
- 4. Co-Benefits
- 5. Long-term vs Short-term Impacts
- 6. Leverage Opportunities

AT ANY JUNCTURE, YOU MIGHT MAKE

A MISTAKE!

50?

Key Takeaways

- Equity & inclusion take time and require a different way of thinking & operating
- Working with communities to co-create solutions is key to impactful outcomes
- ❖ A well intended program can have unintended consequences allow for flexibility and change over time to enable positive results

Questions for Reflection

- 1. Who are you trying to reach and serve (e.g. client personas)?
- 2. What needs does the community have? What solutions do they see? Are there opportunities for co-benefits?
- 3. How do different people receive their information?
- 4. What <u>individual</u> barriers to access do different individuals encounter (e.g. technology, language, trust, time, etc.)?
- 5. What <u>systemic</u> barriers to access do individuals encounter (e.g. large households, renting, etc.)?
- 6. What challenges do you foresee? And possible (negative) unintended consequences?
- 7. What can you leverage for greater impact (e.g. partnerships, funding, consultants, etc)?

Tools to Identify Communities based on Geography

 US Federal Justice 40 map: https://screeningtool.geoplatform.gov/en/#3/33.47/-97.5

2. US DOE Energy Communities:

https://arcgis.netl.doe.gov/portal/apps/experiencebuilder/experience/?id=a2ce 47d4721a477a8701bd0e08495e1d

- 3. US HUD QCT: https://www.huduser.gov/portal/sadda/sadda_qct.html
- 4. California Enviroscreen 4.0:

https://oehha.ca.gov/calenviroscreen/report/calenviroscreen-40

