REDUCING BUILDING DECARBONIZATION BARRIERS IN THE MULTIFAMILY SECTOR USING ADVANCED ANALYTICS

Eric Xu—**Pacific Gas & Electric** Hal T. Nelson, Ph.D.—**Res-Intel.**

THE MULTIFAMILY (MF) SECTOR IS VULNERABLE AND UNDERSERVED

- The highest energy burden by housing type
 - · Utility bills/household income
- The highest share of households of color



SOURCE: Drehobl, A., Ross, L., & Ayala, R. (2020). How high are household energy burdens. An Assessment of National an Metropolitan Energy Burdens across the US.



EQUITABLE BUILDING DECARBONIZATION IS DIFFICULT:



1. The lack of whole building energy data



2. High customer acquisition costs



3. Ensuring participant cost savings



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SECURE BUSINESS INTELLIGENCE DASHBOARD



USE-CASES FOR EQUITABLE DECARBONIZATION ANALYTICS



1. Targeting residential properties with a high share of incomeeligible residents





3. Electrical panel upgrade requirements



5. Remote energy audits and improved customer engagement

| | Sites | Sites |
|------------|-------|--------|
| Water Heat | 8,250 | 22,750 |
| Space Heat | 4,448 | 26,552 |

2. Market assessments of heat pump technologies by community / climate zone



4. Resilient energy retrofits for heat islands



6. Increased retrofit conversion rates